

Online Learning: Glossary of Terms

Announcement (in Blackboard): Notifications including important information and updates?

Answers.syr.edu: Syracuse University's knowledge base of technical, self-help information.

Asynchronous: A class designed to be completed online without in-person or live class interactions.

Blackboard: Learning management system used for online, hybrid, and web-assisted courses.

Blackboard Collaborate: Virtual classroom and learning environment within Blackboard.

Break-out Groups: In the web-based platforms, a tool used to create smaller groups for discussion or projects.

Closed Captioning: The text version of that which is spoken.

Connectivity: Capacity for the interconnection of platforms, systems, and applications.

Course Room: A space used to house content for a course within a learning management system.

Discussion Board: Online forum available to the instructor and students to communicate through short posts including questions, statements, and answers.

Distance Learning: also called distance education, e-learning, and online learning, a form of education in which the main elements include physical separation of teachers and students during instruction and the use of various technologies to facilitate student-teacher and student-student communication. (Britannica)

Facilitator/Moderator: Person(s) managing and presenting in a web-based platform.

Host (meeting host): Person(s) who have scheduled the meeting and have control over the functions and features.

Hybrid (Blended) Online Course: Coursework requiring a combination of asynchronous and synchronous coursework.

Information Technology Services (ITS): provides a variety of services and support options for students, faculty, staff and more at Syracuse University

Internet Service Provider (ISP): A company that provides access to the internet to subscribers.

Link: Often short for hyperlink: a link from a hypertext file or document to another location or file, typically activated by clicking on a highlighted word or image on the screen.

Microsoft Teams: Teams is a chat-based collaboration tool that provides onsite, remote, and dispersed teams with the ability to work together and share information via a common space.

Netiquette: Etiquette in the online environment.

Notification Settings: Options within a web-based platform for receiving notifications of activity within the space (i.e. pop-ups, sounds when someone posts a chat message).

Office 365: Office 365 includes the classic Microsoft Office applications plus other secure productivity services that are delivered over the Internet.

Online Asynchronous Non-Residency: see Asynchronous

Online Asynchronous Residency: A class or program structured to be delivered primarily in the asynchronous format that includes an in-person residency for a short duration.

Online Exception Scheduling: An indication that a traditional residential course has temporarily moved to the online format.

Online Synchronous Non-Residency: A class or program structured to be delivered primarily in the online synchronous format, no residency component.

Online Synchronous Residency: A class or program structured to be delivered primarily in the online synchronous format that includes an in-person residency for a short duration.

Participant/Attendee: Person(s) participating or attending in a web-based platform.

Polling: A tool within the web-conferencing platforms for moderators/instructors to survey a group.

Posts: Content published online-generally a piece of writing, or images.

Remote Desktop Access: A virtual desktop environment for students, faculty, and staff to remotely access a university desktop from any personal computer with a stable broadband internet connection.

Self-Paced Learning: A learning method in which the learner directs their own learning process at their own pace.

Share Content/Share File: A tool within web-based platforms for facilitators/moderators to share content on the screen.

Synchronous (Live Session): An online class structure requiring students to be a part of a real-time virtual classroom where you will interact with your instructor and classmates.

Template: A formatted document or file that is commonly used to prevent recreation

Turnitin: An internet-based plagiarism-detection service. Essays are submitted to Turnitin website, which checks the document's originality

Two-factor Authentication: Extra security in place for accessing devices.

Virtual Classroom: A web-based space where instructors and students meet and interact.

Virtual Office Hours: Office hours held in a web-based platform.

Web Browser: A software application for accessing information on the internet (i.e. Google Chrome, Firefox, Safari, etc.)

Web-Conferencing/Video-Conferencing: A conference conducted using web based platforms.

Webinar: A seminar conducted on a web-conferencing platform, often related to a specific topic.

Zoom: Communications technology company providing video and audio conferencing, chat and webinars in a cloud-based software platform.