



Blackboard Collaborate Ultra vs. Zoom

	Collaborate Ultra	Zoom
General Features		
SU Supported	Fully Supported	Fully Supported
Browsers Support	Most recent versions of Safari, Chrome, Firefox and Edge	Most recent versions of Safari, Chrome, Firefox and Edge
Required Application Download	No	Yes (to host meeting or to use advanced features)
Integrated with Blackboard	Yes	Yes
How do student join meeting	-Via Blackboard -Via guest link	-Via Blackboard -Via link
Invite guests from outside SU	Yes (by guest link)	Yes (same link for everyone)
Available outside of Blackboard	Yes via guest link	Yes via meeting link and at http://zoom.syr.edu
Maximum number of attendees in meeting	250 (up to 500 with reduced functionality at no additional cost)	300 (up to 1000 with full functionality at additional cost)
Roles	Moderator, presenter, participant	Host, Co-host, participant
Role that can start meeting	Moderator, presenter, participant	Host, Co-host
Available via Mobile App	Yes via Blackboard App	Yes via Zoom App
Students can create a meeting	No	Yes, outside of Blackboard
Audio and Video		
Maximum # of Simultaneous webcams	5 at a time	Up to 49 at a time
Grid view/active speaker view	Yes/Yes	Yes/Yes
Pin video/Spotlight video	No/No	Yes/Yes
Max # of simultaneous audio	5 at a time	Up to 49 at a time
Phone dial-in option for Audio	Yes	Yes
Chat		
Text Chat to Everyone	Yes (can be disabled)	Yes (can be disabled)
Text Chat to Moderator	Yes (can be disabled)	Yes (can be disabled)
Private Chat	Yes (can be disabled)	Yes (can be disabled)
Host can moderate private chat	Yes (can be disabled)	No
Chat can be saved	As part of Recording	As separate text file
Screen Sharing		
Whiteboard available	Yes	Yes
Content of Whiteboard can be saved	No	Yes
Can share desktop or application	Yes	Yes
Can Share second camera	Yes	Yes
Can share recorded video, including audio	Yes	Yes
Students can share	Yes (if elevated to presenter role)	Yes (if given permission)
Multiple users can share at same time	No	Yes



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Recording and Captioning		
Cloud recording	Yes	Yes
Local recording	No	Yes
Recording can be downloaded	Yes	Yes
Automatic captioning of recording	No	Yes
Audio only recording is available	No	Yes
Live captioning (CART) supported	Yes	Yes
Breakout Rooms		
Automatic Assignment of students supported	Yes	Yes
Manual assignment of students supported	Yes	Yes
Breakout rooms assignments can be made before meeting	No	Yes (only supported if Zoom used in Blackboard)
Breakout Groups can be reused	No	Yes
Moderator can join any breakout room	Yes	Yes
Files can be shared with Breakout Groups by moderator	Yes	No
Automatic closing of breakout rooms after specified time	No	Yes
Student in breakout room can chat with instructor	Yes	No (but can raise hand to signal instructor)
Breakout room can be recorded	No	Yes (only by local recording)
Miscellaneous Tools		
Polling tool available	Yes	Yes
Polls can be created before meeting	No	Yes
Poll results can be downloaded	Yes	No
Can record attendance	Yes	No
Meeting Reports available	Yes	No
Create separate meeting rooms for groups	Yes using Blackboard Groups	No
Share files with participants	Yes	Yes
In Meeting Controls		
Mute individual participant	Yes	Yes
Mute All	Yes	Yes
Turn off participant video	No	Yes
Remove user from session	Yes	Yes