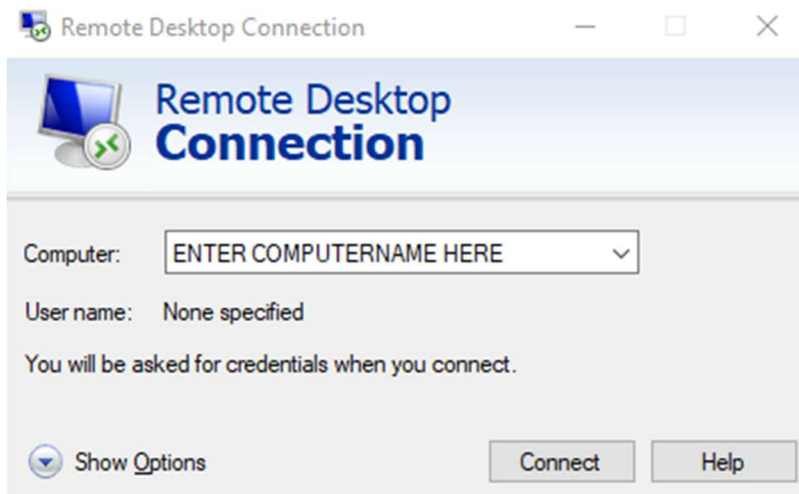
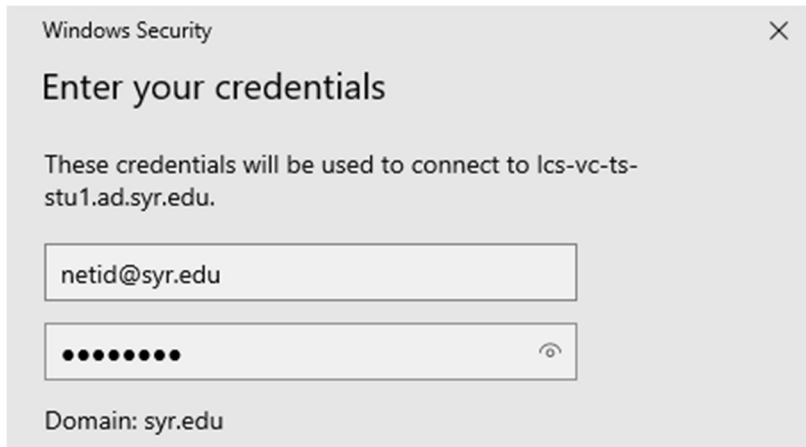


Establishing a Remote Desktop Connection to a SU Windows Computer while Off Campus

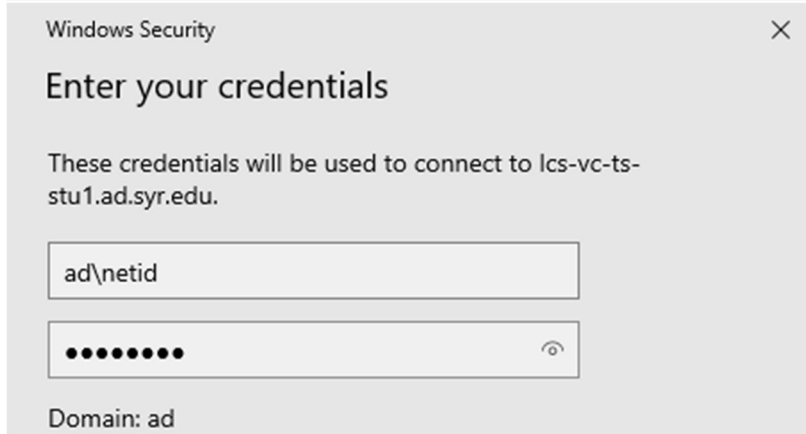
1. Establish a secure connection to Syracuse University
 - a. Open any web browser and login to rds.syr.edu (More info: <https://answers.syr.edu/x/HYpDBg>)
 - i. This will provide access to G: & H: drives
 - ii. **PLEASE BE PATIENT - CONNECTION TIME MAY TAKE UP TO TWO MINUTES TO COMPLETE!!!**
2. "Double Hop" to one of the ECS Terminal Servers by following the directions below
 - a. In the rds.syr.edu window, open the Windows Start Menu, go to Windows Accessories, then Remote Desktop Connection
 - b. Enter the desired computer name and click Connect



- i.
- ii. You may use computer names within the SU network, IP addresses, or fully qualified domain names. If you do not know your computer name, please contact us at ECSCIT@SYR.EDU so we can look it up for you.
- c. You will be prompted for your SU credentials, enter your netid@syr.edu **OR** `ad\netid` and password



i.



ii.

d. You may be prompted that the identity of the remote computer cannot be verified. Click YES.



i.

You should now be connected to the computer name requested. If you have any issues, please contact us at ECSCIT@SYR.EDU with the computer name and a screenshot of the error message you are receiving.