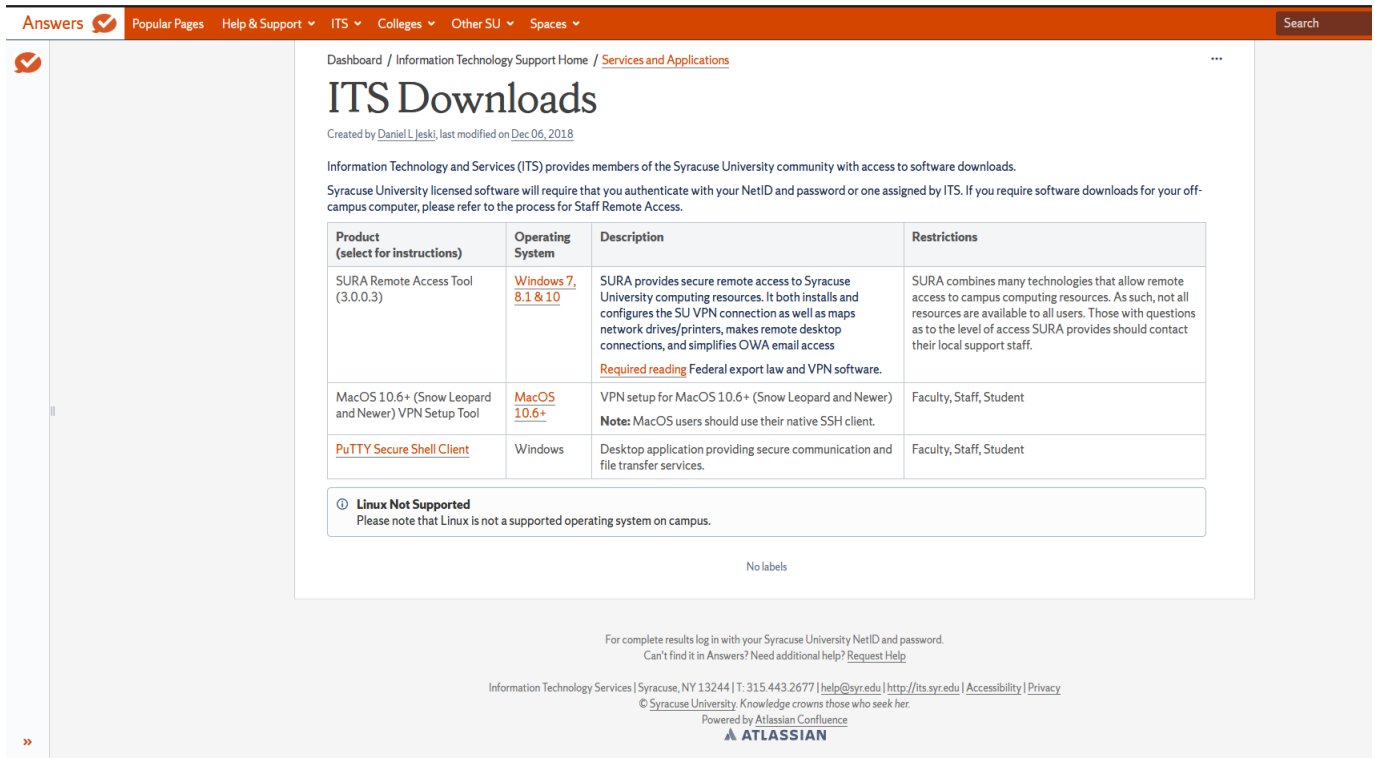


Remote Access from Off Campus: Windows 10

- 1) Go to <https://its.syr.edu/downloads/> and click on the link to download “SURA Remote Access Tool”.



The screenshot shows the ITS Downloads page. The header includes navigation links like 'Answers', 'Popular Pages', 'Help & Support', 'ITS', 'Colleges', 'Other SU', and 'Spaces'. The main heading is 'ITS Downloads', created by Daniel L. Jeski on Dec 06, 2018. Below the heading is a table with columns for Product, Operating System, Description, and Restrictions. The first row is for the SURA Remote Access Tool (3.0.0.3), which is compatible with Windows 7, 8.1, and 10. The second row is for the MacOS 10.6+ VPN Setup Tool, and the third is for the PuTTY Secure Shell Client. A note states that Linux is not supported. The footer contains contact information for Information Technology Services and the Atlassian logo.

Product (select for instructions)	Operating System	Description	Restrictions
SURA Remote Access Tool (3.0.0.3)	Windows 7, 8.1 & 10	SURA provides secure remote access to Syracuse University computing resources. It both installs and configures the SU VPN connection as well as maps network drives/printers, makes remote desktop connections, and simplifies OWA email access. Required reading Federal export law and VPN software.	SURA combines many technologies that allow remote access to campus computing resources. As such, not all resources are available to all users. Those with questions as to the level of access SURA provides should contact their local support staff.
MacOS 10.6+ (Snow Leopard and Newer) VPN Setup Tool	MacOS 10.6+	VPN setup for MacOS 10.6+ (Snow Leopard and Newer) Note: MacOS users should use their native SSH client.	Faculty, Staff, Student
PuTTY Secure Shell Client	Windows	Desktop application providing secure communication and file transfer services.	Faculty, Staff, Student

Linux Not Supported
Please note that Linux is not a supported operating system on campus.

No labels

For complete results log in with your Syracuse University NetID and password.
Can't find it in Answers? Need additional help? [Request Help](#)

Information Technology Services | Syracuse, NY 13244 | T: 315.443.2677 | help@syr.edu | <http://its.syr.edu> | [Accessibility](#) | [Privacy](#)
© Syracuse University. Knowledge crowns those who seek her.
Powered by Atlassian Confluence
ATLASSIAN

- 2) On the following screen, click on the link to download the SURA tool.



[Mapping Drives](#) [Help](#) [Download](#) [Log In](#)

The SURA utility may be downloaded for use by Syracuse University faculty, staff, students and other authorized users.

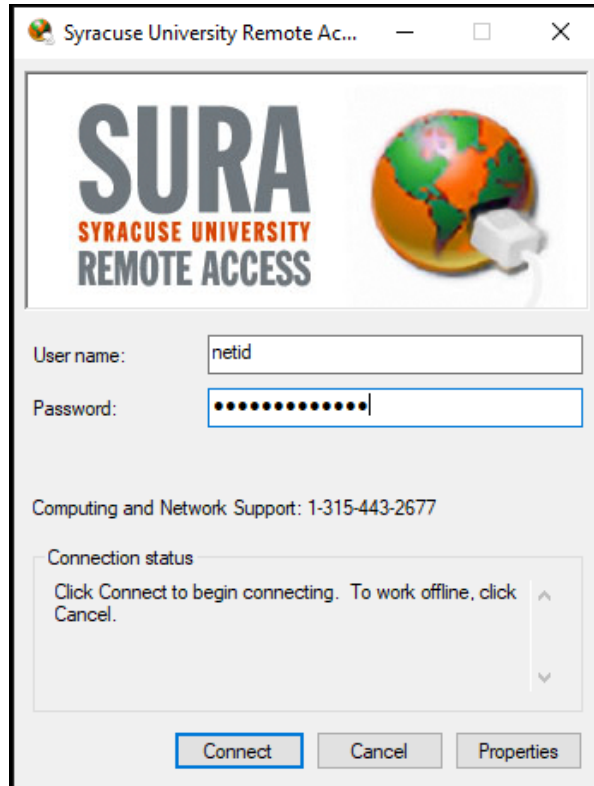
By downloading and using this software you agree to adhere to the [Syracuse University Remote Access Policy](#).

Supported Windows Operating Systems:
Windows 7, 8.1, & 10 with .NET Framework 4.5.1 or greater

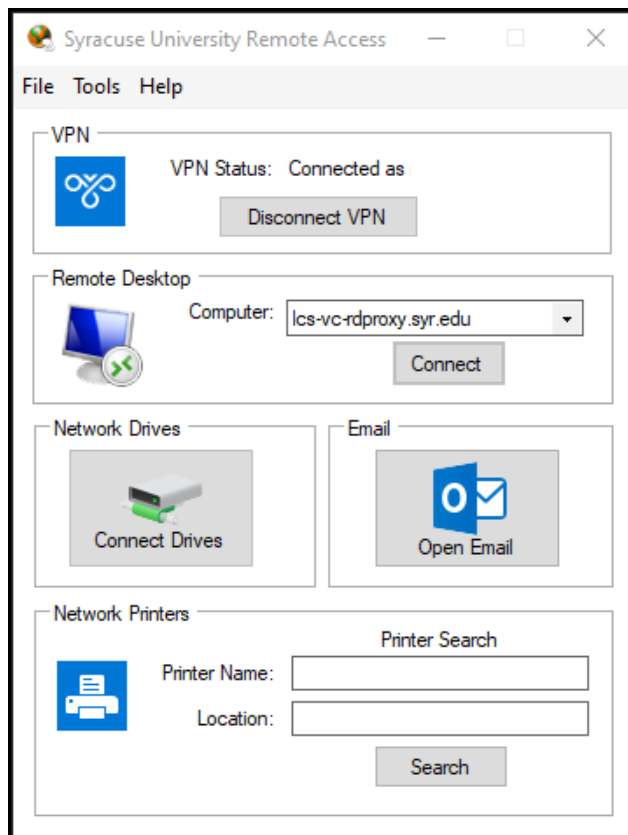
For macOS configuration help:
[Configure VPN on macOS](#)

[Download SURA](#)

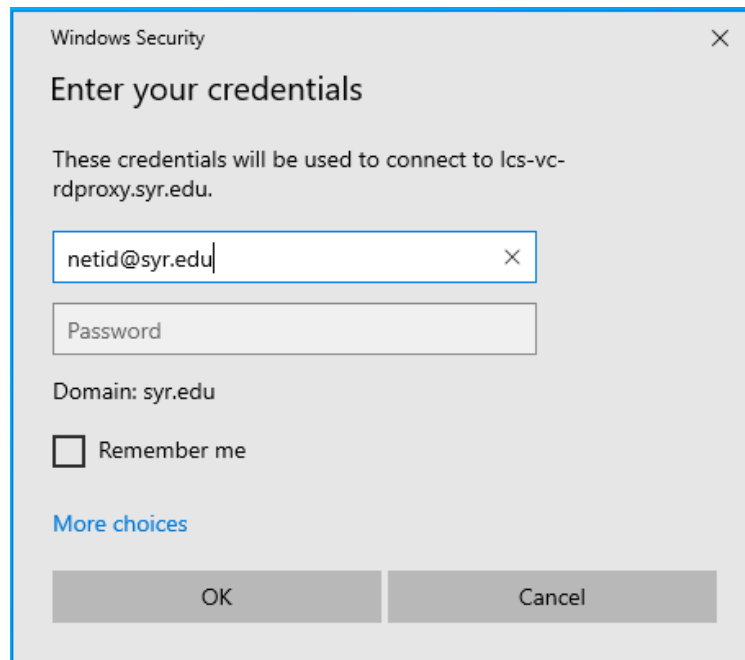
3) Open SURA and enter your **netid** and **password**.



4) After signing in, enter the following Computer Name: **lcs-vc-rdproxy.syr.edu** and click Connect below.

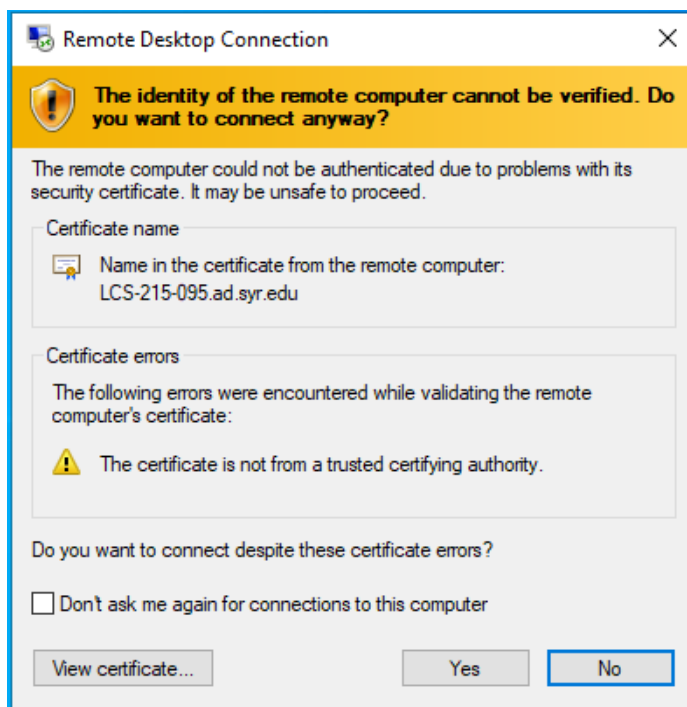


5) A login prompt will then display. Please enter your full @syr.edu email address to sign in. Type your password normally.



6) After signing in, a Security Certificate notification will display. Click **Yes** to proceed connecting.

IMPORTANT: Sign out when finished using the server! **Do Not** disconnect as this only closes the software and leaves you signed in to the remote desktop.



If there is any difficulty connecting, for further assistance please email the ECS Helpdesk: ecscit@syr.edu