

Academic Systems and Covid – One Year Later

Syracuse University

Blackboard Activity (3-23-2020 to 3-15-2021)

8,363,876	Blackboard Logins
176,995,630	Blackboard Page Views
31,929,633	Blackboard Sessions

These values are two to three times what we were seeing before the Covid Pandemic.

Zoom Activity (3-27-2020 to 3-15-2021)

421,893	Meetings
3,752,666	Participants in Meetings
218,801,002	Meeting Minutes

Over the first few weeks of this semester, we are typically seeing between 1.5 and 2.5 million meeting minutes on several days during the week, typically on Tuesday, Wednesday and Thursday.

Kaltura Activity (7-1-2020 to 3-15-2021)

146,965	Videos Uploaded
5,677,728	Minutes of Video Uploaded (94,628.8 hours)
984,884	Video Plays
20,568	Unique Users who have watched videos
16,148,209	Minutes of Video Watched (269,136.8 hours)
113.5	Terabytes of Video Uploaded

Orange Tracker Support Tickets (3-23-2020 to 3 15-2021)

37,835	Support Requests in Orange Help Queue
5772	Support Requests in the Blackboard Queue