ASL Interpreting Services / CART

Step 1: Determine if ASL Interpreting Services and/or CART will be needed

Visit Guidelines for CART and ASL Interpreting to determine whether ASL interpreting services and/or CART services will be needed.

Step 2: Contact your vendor

American Sign Language Interpreting

There are several area service providers for American Sign Language Interpreting, including:

- **Aurora of CNY**
  - www.auroraofcny.org
  - 518 James Street, Syracuse, NY 13203
  - (315) 422-7263
  - auroracny@auroraofcny.org

- **Empire**
  - www.empireinterpreting.com
  - 220 S Warren St., Suite 1001, Syracuse, NY 13202
  - (315) 472-1383
  - info@empireinterpreting.com

- **Whole Me, Inc.**
  - www.wholemeinc.com
  - 1015 State Fair Blvd, Syracuse, NY 13209
  - (315) 468-3275
  - interpreting@wholemeinc.com

CART, or Communication Access Realtime Translation

NOTE: All CART providers listed below work remotely and can provide services for both in-person or virtual events. (See Web Conferencing Comparison page to determine whether your video platform supports live captions)

- **Automatic Sync Technologies/CaptionSync (fulfilled by Alternative Communication Services)**
  - How to Request Live Captioning
  - General Questions: info@automaticsync.com or 877-278-7962
  - Technical Support: support@automaticsync.com

- **Caption Advantage, LLC**
  - t (local): 315-492-0069
  - t (toll-free): 877-227-2382
  - f: 315-492-1426
  - CaptionAdv@aol.com
  - Caption Advantage Website

- **Professional Reporting Services**
  - t: 315-436-7775
  - Sally@professionalreportingservices.com
  - Professional Reporting Services Website

Step 3: Location Arrangements

1. Consult the CART Equipped Spaces page to be sure your event location supports CART
2. Notify the event space and/or Learning Environments and Media Production (LEMP) that you have booked ASL/CART services