ASL Interpreting Services / CART

Step 1: Determine if ASL Interpreting Services and/or CART will be needed

Visit Guidelines for CART and ASL Interpreting to determine whether ASL Interpreting services and/or CART services will be needed.

Step 2: Contact your vendor

American Sign Language Interpreting

There are several area service providers for American Sign Language Interpreting, including:

Aurora of CNY
- www.auroranyc.org
- 518 James Street, Syracuse, NY 13203
- (315) 422-7263
- auroracny@auroranyc.org

Empire
- www.empireinterpreting.com
- 220 S Warren St., Suite 1001, Syracuse, NY 13202
- (315) 472-1383
- info@empireinterpreting.com

Whole Me, Inc.
- wholemeinc.com
- 1015 State Fair Blvd, Syracuse, NY 13209
- (315) 468-3275
- interpreting@wholemeinc.com

CART, or Communication Access Realtime Translation

NOTE: All CART providers listed below work remotely and can provide services for both in-person or virtual events (See Web Conferencing Comparison page to determine whether your video platform supports live captions)

Automatic Sync Technologies/CaptionSync (fulfilled by Alternative Communication Services)
- How to Request Live Captioning
- General Questions: info@automaticsync.com or 877-278-7962
- Technical Support: support@automaticsync.com

Caption Advantage, LLC
- t (local): 315-492-0069
- t (toll-free): 877-227-2382
- f: 315-492-1426
- CaptionAdv@aol.com
- Caption Advantage Website

Professional Reporting Services
- t: 315-436-7775
- Sally@professionalreportingservices.com
- Professional Reporting Services Website

Step 3: Location Arrangements

1. Consult the CART Equipped Spaces page to be sure your event location supports CART
2. Notify the event space and/or Learning Environments and Media Production (LEMP) that you have booked ASL/CART services