Welcome to Whitman's Answers page! We will do our best to provide an answer to your question.

Content includes student, staff, and faculty resources, how-to articles to print to a Whitman printer, Blackboard guides, lecture, and video capture, video conferencing, classroom and lab frequently asked questions, and much more.

If you can’t find what you need, feel free to contact us at

Email - wsmhelp@syr.edu
Phone - 315-443-2342.

Below you will find support documentation regarding Whitman’s provided applications, resources, and services.

Student Resources
General FAQ and How-To’s for Whitman Student Resources

Printing
Manage your print account, guest printing info, and find out where and how to print on campus.

Email
Access and connect devices to faculty, staff, and student email accounts.

Accessible Technology Toolkit
Resources for creating and supporting accessible technology including training and available services.

Campus Departments
Links to non-IT campus websites and departments specific Answers spaces.

Faculty and PhD Resources
General FAQ and How-To's for Whitman Resources

Accounts and NetIDs
Campus NetID, multi-factor authentication, and other campus accounts and access information.

Remote Access
Connecting to campus using our Remote Desktop Service and other methods.

Networks
AirOrangeX, AirOrangeGuest, and information to connect devices to each university network.

Services and Applications
Details, instructions, and support for IT-related services, applications, and resources.
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