Networking
Welcome to the Answers home for networking at Syracuse University. Here you’ll find details about SU’s available networks as well as links to key support documentation.

- **SU’s Networks**
  - AirOrangeHelp
  - AirOrangeX
  - Gadgets&Games
  - AirOrangeGuest
  - OrangeHotSpot
  - Eduroam
  - SUAD
- **Network Support Pages**
  - Getting Help

**SU’s Networks**
Information Technology Services (ITS) provides several different wireless networks on campus, each designed for a particular purpose.

**AirOrangeHelp**
Use AirOrangeHelp anywhere on campus to configure your computer, smartphone, and tablet to connect to AirOrangeX with your SU NetID and password. Select this network, then navigate a browser to [airorangehelp.syr.edu](http://airorangehelp.syr.edu) and follow the instructions for your device.

**AirOrangeX**
Fast, secure network and internet connection for computers, smartphones, and tablets everywhere on campus. Use AirOrangeX to access University online resources that require your SU NetID and password including MySlice, Blackboard, Answers.syr.edu, and more.

**Gadgets&Games**
Located only in the University residence halls, Gadgets&Games is a fast, open internet connection for many but not all internet TVs, gaming systems (XBox, Playstation, Wii), streaming devices (Roku 2 and up, Amazon FireTV and Stick, internet radios, Blu-Ray players), and more. Note that Apple TV, Chromecast, Nintendo DS and DS lite, and wireless printers are not supported. Gadgets&Games cannot be used to access University online resources that require your SU NetID and password, nor should it be used for anything involving your personal information.

**AirOrangeGuest**
Your family and guests who don’t have an active SU NetID can connect to the internet everywhere on campus using AirOrangeGuest. They should select this network on their device, then navigate a browser to [the guest portal](http://theguestportal) and follow the instructions. AirOrangeGuest is not a secure network; users proceed at their own risk. More details can be found in the [AirOrangeGuest visitors and guests guide](http://AirOrangeGuestvisitorsandguestsguide).
OrangeHotSpot

Located only in the Carrier Dome, OrangeHotSpot provides an open internet connection during most major events.

Eduroam

Eduroam (education roaming) is a secure, worldwide wireless network access service developed for the international research and education community. Eduroam provides students, faculty, and staff from more than 5,500 participating institutions simple, instant and secure access to the Internet when visiting each other’s institutions. You won’t use this here at SU (unless you’re a visitor) but will find it handy when you visit other participating institutions. More information can be found on the Eduroam page.

SUAD

The Syracuse University Active Directory (SUAD) network provides a fast, secure network and internet connection to University-owned Active Directory devices anywhere on campus.
Getting Help

If you require additional assistance for the information above, or any IT related issues, contact the ITS Help Desk by calling at 315-443-2677, by emailing help@syr.edu, or by stopping into 1-227 CST.