Email Address Protection

Whether you are in the student SUmail or faculty and staff exchange environment, it is important that you protect your email account.

How you can protect your email

- Connect to AirOrangeX, our secure wireless network.
- Know how to avoid Scams, hoaxes and phishing.
- Find out about Password security.
- Connect via Remote Access securely.
- Regularly change your password.
- Try to not keep your passwords similar, ie if your first password is "Password" don’t make the next one "Password1". Try to keep them different.

How ITS protects your email

The campus email system applies antivirus/worm and anti-spam filtering at selected points as email moves into, out of, and through the campus network. The following is a summary of where and how these protections are applied. This information only applies to centrally run mail systems, which include Outlook (Exchange server), SUmail, and listserv.syr.edu.

- Email arriving from the Internet is scanned for viruses and spam by an anti-virus/anti-spam engine. Messages containing viruses or spam are deleted.
- Email exiting the campus by way of smtp-host.syr.edu or through the mail exchangers is similarly filtered.
- Email that is sent outbound through Exchange is not scanned for anti-virus or anti-spam.
- Email inbound to SUmail is scanned.
- Student SUMail accounts require two-factor authentication.
- Listserv.syr.edu runs the F-secure antivirus scanner against all e-mail it processes.
- Desktop antivirus software applications also scan incoming and outgoing email in some, but not all, cases.

Getting Help

For support of the information above, contact the ITS Help Desk by calling at 315-443-2677, by emailing help@syr.edu, or by stopping into 1-227 CST.