Email

Syracuse University has established email as a primary vehicle for official communication with students, faculty, and staff. An official email address is established and assigned by Information Technology and Services (ITS) for each student, and current faculty and staff members. All University communication sent via email will be sent to this address.

Every user of a Syracuse University email account should be aware of the Syracuse University email policy. Additionally, all email account users should be aware of practices to keep your email account safe.

Student Email

Information Technology Services (ITS) provides all active students and alumni with an email account in a system called SUMail. Full details, including account information and configuration instructions, can be found on the SUMail (Student Email) home page.

You can visit SUMail through your web browser at sumail.syr.edu.

Faculty and Staff

Staff and faculty are given official email accounts in an environment called Exchange. Full details, including account information and configuration instructions, can be found on the Exchange (Faculty and Staff Email) home page.

Retire or Resigned Faculty and Staff

Note that your departmental support personnel maintains your current or past email address. Complete details are available on the Resources After Gradation, Resignation, Retirement, Etc. page.

Getting Help

For support of the information above, contact the ITS Help Desk by calling at 315-443-2677, by emailing help@syr.edu, or by stopping into 1-227 CST.