Blackboard NetID Password Failure With Some Special Characters

Problem
Some passwords containing some special characters will not allow users to log into Blackboard. Looks like we have identified the sequence. The problem exists with & followed by # (i.e., &#) either at the end or in the middle of a password. This character sequence will cause a password failure in Blackboard but will work correctly in MySlice and AD.

Resolution
Suggest the user change the password so that the password does not include those characters at all.