Retired SU Email Information

SUMail Login
Log into your Syracuse University email account:

SU Email Policies: Every user of a Syracuse University email account should be aware of the Syracuse University email policy. Additionally, all email account users should be aware of practices to keep your email account safe.

Listserv: For information regarding Listserv, please visit Listserv at Syracuse University home page.

About SUMail Accounts
SUMail is managed by the University and utilizes Microsoft's cloud services. This partnership provides students several powerful and convenient features, including:

- Increased mailbox sizes up to 100 GB
- Modern Outlook Web experience
- Increased security with multi-factor authentication
- Increased spam, virus, and phishing protection

Your SUMail email address is your NetID@syrsy.edu. For example if your NetID is xyzsmith your SUMail email address would be xyzsmith@syrsy.edu
SUMail uses the same password that you set up for your NetID.

To manage your NetID, including passwords management, activation and two-factor authentication, visit http://netid.syr.edu.

Need to add SUMail to a personal devices? Check out our step-by-step instructions on the SUMail Configurations page.

Want to filter mail, file junk, or block messages? SUMail accounts can utilize the Junk folder to both manage mail filtering and block messages. Additional information, including instructions, can be found on the Microsoft Junk Folder page.

Alumni Email Accounts
SUMail accounts for alumni will be available for as long as SUMail remains the official Syracuse University email system; although Microsoft reserves the right to display advertisements to SUMail users who are not current students.

Don't Have a NetID? Alumni who don't have a NetID and wish to get a SUMail email account should contact the Help Desk at 315.443.2677 or help@syrsy.edu. For dates and times the Help Desk is open visit ITS Support Services. If a NetID can be provided for you, you can go to http://netid.syr.edu to activate the NetID and then sign up for SUMail.

Alumni who do not currently have an account can visit netid.syr.edu, click on "Additional Services" and select "Signup For SUMail".

Getting Help
For support of the information above, contact the ITS Help Desk by calling at 315.443.2677, by emailing help@syr.edu, or by stopping into 1-227 CST.