Logging into G Suite

Below are steps for users that have questions regarding how G Suite handles logging in.

Desktop

1) Open a web browser and go to a Google login page - gmail.com will work

![Google login page](image1)

2) Use your regular netID and append "@g.syr.edu" to the end so that your login ID is "yournetID@g.syr.edu" - click Next

3) You should be redirected to the Syracuse University login page - double check the URL listed at the top of the page to make sure it reads https://shibidp.syr.edu

![Syracuse University login page](image2)

If it does not say that, send in a Help Desk ticket to help@syr.edu - do not proceed

4) Enter your netID and password - do not add any additional information to the end of the netID login and select “Don't Remember Login” if you are using a shared computer

Accessing G Suite through an application

1) Open a mobile or desktop application - Google Drive for desktop is a great example
2) Input your netid@g.syr.edu email account, click next

3) The redirect page will be the same as before - enter your netid and password, then click Login

4) Follow Google’s recommended steps to finish logging in - https://support.google.com/mail/answer/8494?hl=en&co=GENIE.Platform=Desktop

Google specific questions not related to g.syr.edu or Syracuse University’s usage of Google Apps for Education (G Suite) can be directed to Google’s Support Documentation - https://support.google.com