

Web Conferencing Solutions

Welcome to the home page of web based conferencing, communication and collaboration, general and form tools.

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Web Conferencing

Need Help Picking a Tool?

If you need assistance determine which web conferencing tool is right for you, check out our [Web Conferencing Solutions Comparison guide](#).

TOOL NAME	URL	PURPOSE	AUDIENCE	ACCESS	CONTACT	NOTES
Blackboard Collaborate	blackboard.syr.edu	Web conferencing	Campus (NetID), access controlled	LDAP and local authentication, authorization controlled organization registration	help@syr.edu	Blackboard Collaborate requires enrollment in an available course or organization.
Google Meets (formerly Hangouts)	meet.google.com	Web conferencing, screen sharing	Campus (NetID@g.syr.edu)	LDAP and local authentication, active affiliation only	help@syr.edu	G Suite uses <yournetid>@g.syr.edu for login followed by your NetID and password for login.
Microsoft Teams	teams.microsoft.com	Web conferencing, screen sharing	Campus (NetID)	LDAP and local authentication, active affiliation only	help@syr.edu	Desktop client may require distributed staff intervention for campus owned devices.
Zoom	zoom.syr.edu	Web conferencing, screen sharing	Campus (NetID)	LDAP and local authentication, active affiliation only	help@syr.edu	Prior @syr.edu emails will have a one time instance of needing to be merged to the new Zoom Edu instance.

Legend

AD = Active Directory; An active directory is a directory structure used on Microsoft Windows based computers and servers to store information and data about networks and domains.
 LDAP = Lightweight Directory Access Protocol; an Internet protocol that email and other programs use to look up information from a server.

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Web Communication, Collaboration and General

TOOL NAME	URL	PURPOSE	AUDIENCE	ACCESS	CONTACT	NOTES
Blackboard	blackboard.syr.edu	SU Course management	Campus (NetID)	LDAP and local authentication, authorization controlled course registration	help@syr.edu	
Blackboard Ally	blackboard.syr.edu	Document accessibility evaluation tool	Campus (NetID)	LDAP and local authentication, authorization controlled course registration	help@syr.edu	
Cascade Server	cascade.syr.edu	Web content management system	Campus, access controlled	authorization controlled by site owner	aeawebhelp@syr.edu	
Answers	answers.syr.edu	Knowledge base of technical self-help information	Campus (NetID)	LDAP authentication; AD group /space owner permissions for authorization	help@syr.edu	
G Suite	g.syr.edu	Web communication, meetings, document editing, video conferencing	Campus (NetID@g.syr.edu)	LDAP and local authentication	help@syr.edu	
ITS public information	its.syr.edu	ITS communication, branding and marketing	Public	Access controlled by ITS Web Mgr	help@syr.edu	

ListServ	listserv.syr.edu	Group email communications	Campus, public	List access is controlled by owner	help@syr.edu	
Orange Tracker	ot.syr.edu	Issue and work order tracking	Campus (NetID)	LDAP and local authentication, authorization controlled by "project" owner and ITS	help@syr.edu	Reporting: dashboard
MySite	mysite.syr.edu	Personal websites	Campus (NetID)	AD authentication	help@syr.edu	
MySlice	myslice.syr.edu	Enterprise applications	Campus (NetID)	LDAP and local authentication	http://its.syr.edu/myslice/help/	
OneDrive	OneDrive	Replace your "G:drive" and beyond, provides a framework for a variety of web based capabilities including a comprehensive collaboration toolset(Intranet)	Campus (NetID), external controlled	AD authentication, authorization controlled by site owner	help@syr.edu	
SUmail	sumail.syr.edu	Enterprise student email	Students (NetID)	Microsoft Windows Live@edu ID, synched from SU Identity Management System	help@syr.edu	Email
Zoom	zoom.syr.edu	Web conferencing and collaboration	Campus (NetID)	LDAP and local authentication	help@syr.edu	



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Web Forms

TOOL NAME	URL	PURPOSE	AUDIENCE	ACCESS	CONTACT	NOTES
Frevvo	https://its-forms.syr.edu/frevvo/web/login	Web forms	ITS (NetID)	LDAP authentication; AD group /space owner permissions for authorization	help@syr.edu	Requires communication with distributed or school college staff. Contact information can be found on the ITS website .
Qualtrics	syracuseuniversity.qualtrics.com	Web forms	Campus (NetID)	LDAP and local authentication, authorization controlled course registration	help@syr.edu	



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Avoiding Phishing in Web Conferencing

By following some best practices, you can help avoid phishing during your web conferences.

- Be hyper vigilant when downloading files to look at the name of the file before you download as well as be sure that the site you are downloading from is legitimate. It has been reported that malicious files with names like "zoom-us-zoom_#####.exe," which when executed, installed potentially unwanted programs such as InstallCore, a dodgy bundleware application that's known to install other kinds of malware.
- Be cautious of the website you navigate to and check the spelling! Zoom is not the only app to be targeted by cybercriminals. Phishing sites masquerading as legitimate sites, such as Google Classroom (e.g., googloclassroom[.]com and googieclassroom[.]com) are misspelled websites to trick users into visiting a malicious site.
- To keep yourself safe, it is essential that your Web Conferencing apps are kept up-to-date, and be on the lookout for emails from unknown senders and lookalike domains that contain spelling errors.

For more information about phishing you can visit our article on [Phishing & You](#).

