

Information Technology Support Home

Welcome to home page for IT related help and support provided by Information Technology Services (ITS) at Syracuse University. Here you will find support documentation, including how-to, self-help, and informational pages, for ITS provides resources, applications, and services.

If at any time you require additional assistance, please contact the ITS Help Desk by voice at 315.443.2677, by email at help@syr.edu, or by stopping into 1-227 Center for Science and Technology (hours of operation). You may also review this and other Syracuse University support information in the Syracuse University Service Desk.

ITS Services

Below you will find support documentation regarding ITS provided applications, resources, and services.

General IT Support

Below you will find support documentation regarding various IT related topics including operating system and devices specific instructions.