

MySlice - can't update grades

Problem Description

You log into MySlice and open the course grade book. Not all students are displayed, so you click on the "view all" button, which generates the following pop up message :

"Message from web page: Object error"

When you click "Ok," the message says that the system is processing over and over again.

Solution

Usually these object errors can be resolved by clearing cache and cookies.

Instructions for clearing cache and cookies can be found at the [Managing Browsers Answers Space](#)

Special instructions for Internet Explorer 8 users: be sure the "Preserve Favorites website data" option is not checked.

- Go to "Internet Options"
- Click the "Delete" button under "Browsing History." This will bring up the "Delete Browsing History" page.
- Uncheck the "Preserve Favorites website data" check box. It is at the very top of this page.
- Click the "Delete" button.