ASL Interpreting Services / CART

Step 1: Determine if ASL Interpreting Services and/or CART will be needed

Visit Guidelines for CART and ASL Interpreting to determine whether ASL Interpreting services and/or CART services will be needed.

Step 2: Contact your vendor

American Sign Language Interpreting

There are several area service providers for American Sign Language Interpreting, including:

Aurora of CNY
- [www.auroracfnc.org](http://www.auroracfnc.org)
- 518 James Street, Syracuse, NY 13203
- (315) 422-7263
- [auroracny@auroracfnc.org](mailto:auroracny@auroracfnc.org)

Empire
- [www.empireinterpreting.com](http://www.empireinterpreting.com)
- 220 S Warren St., Suite 1001, Syracuse, NY 13202
- (315) 472-1383
- [info@empireinterpreting.com](mailto:info@empireinterpreting.com)

Whole Me, Inc.
- [wholeinc.com](http://wholeinc.com)
- 1015 State Fair Blvd, Syracuse, NY 13209
- (315) 468-3275
- [interpreting@wholemeinc.com](mailto:interpreting@wholemeinc.com)

CART, or Communication Access Realtime Translation

NOTE: All CART providers listed below work remotely and can provide services for both in-person or virtual events (See Web Conferencing Comparison page to determine whether your video platform supports live captions)

Automatic Sync Technologies/CaptionSync (fulfilled by Alternative Communication Services)
- [How to Request Live Captioning](#)
- General Questions: [info@automaticsync.com](mailto:info@automaticsync.com) or 877-278-7962
- Technical Support: [support@automaticsync.com](mailto:support@automaticsync.com)

Caption Advantage, LLC
- [Caption Advantage Website](#)
- t (local): 315-492-0069
- t (toll-free): 877-227-1298
- f: 315-492-1426
- [CaptionAdv@aol.com](mailto:CaptionAdv@aol.com)

Professional Reporting Services
- [Professional Reporting Services Website](#)
- t: 315-436-7775
- [Sally@professionalreportingservices.com](mailto:Sally@professionalreportingservices.com)

Step 3: Location Arrangements

1. Consult the [CART Equipped Spaces](#) page to be sure your event location supports CART
2. Notify the event space and/or Learning Environments and Media Production (LEMP) that you have booked ASL/CART services