

# Error when Downloading ZIP File from Grade Center



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## Problem Description

When downloading a ZIP file from the Grade Center you receive an error similar to this:

```
...
HTTP Status 404 - /courses/1/sc1.1101/gradebook/9/16%20Assignment.zip
type Status report
message /courses/1/sc1.1101/gradebook/9/16%20Assignment.zip
```

description The requested resource (/courses/1/sc1.1101/gradebook/9/16%20Assignment.zip) is not available.

## Solution

When downloading a ZIP file from the Grade Center, the file name is generated from the name of the Assignment. **If the Name of the Assignment contains one of the following characters, it will result in an error when trying to download the Zip File.** To avoid this error, remove any of the characters listed below from the Assignment name.



### Characters to Avoid:

, \ ! / @ # \$ % ^ & \* ( ) > < ' "

Be sure to take a look at item No. 6 from [10 Things You Need to Know](#) about Blackboard.

## Sources and Relevant Links

[Video- Working Offline with the Grade Center](#)