

ESE Information Technology

Welcome to ESE Information Technology!

This space serves as a technical resource for staff members within the Division of Enrollment and the Student Experience and recognized student organizations. Look around to find answers to the most common technical questions that we receive!

ESE Staff members can search for answers by clicking on the login button in the upper right, logging in with their NetID and Password, and then clicking on [Technical Support and Resources for ESE Staff Members](#)

If you're unable to find the answer you're looking for, please contact ESE Information Technology:

- [Fill out our Technical Support Request form](#)
- Email: esehelp@syr.edu
- Call: 315-443-1436



Note:

Staff requiring the assistance of Financial Aid Analysts should email fahelp@ot.syr.edu.

Staff requiring assistance from the Admissions Analysts should email adms@ot.syr.edu.

Thank you,

The ESE Information Technology Team

Technical Support and Resources

[For ESE Staff](#)

(Must Login to Answers)

Technical Support and FAQs

[For Recognized Student Organizations](#)

Open to SU Community (Must login to Answers)

FAQs and documentation

[For Information Technology Staff](#)

Restricted to IT Staff (Must Login to Answers)

Working Remotely?

ESE Staff Members Additional information on [working from a remote location](#) is available after logging into Answers