Welcome to the Answer pages for Syracuse University Libraries. Here you will find the most frequently asked questions as well as technology how to's.

Visit our website at [http://library.syr.edu/](http://library.syr.edu/) for additional information about our services and resources.

**Applications & Resources**
- **Classic Catalog** — A list of print and electronic materials available in the Syracuse University Libraries. Includes books, journals, maps, sound recordings, archival materials, government documents, and more. Search by keyword, author, title, subject heading, or call number.
- **Interlibrary Loan** — Our Interlibrary Loan and Document Delivery Service will obtain needed materials that are not available in Syracuse University Libraries.
- **My Library Account** — Account for due dates, renewals, requests, and fines.
- **Summon** — Summon [http://syracuse.summon.serialssolutions.com/](http://syracuse.summon.serialssolutions.com/) is a search engine for most of the Syracuse University Libraries' collections and other resources beyond the SU Libraries. Includes articles, books, journals, maps, sound recordings, archival materials, government documents, and more. Use for searching for articles. Narrow or expand results using multiple search refinements.

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EZproxy
EZproxy is a web proxy server that provides off-campus access via user authentication to the Libraries' electronic resources.

General Info
Hours, libraries/locations, services, staff directory, working off campus and more.

Get Help
Library reference staff are ready to answer your questions and guide you to the resources that you need.

Technology
- Copying
- Guests and Visitors — How to set up Guest Access
- Library Services
- Media Viewing
- Microsoft Office 365
- Printing
  - Libraries Printing Tips and Troubleshooting
- Public Workstations
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- Software Available
- SUMail — SU Wireless & Email Setup
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