

# Zoom Public Marketplace Apps

The Zoom Marketplace has a number of apps that can enhance the Zoom experience. These apps can help streamline data between systems, like Zoom and Blackboard. The Zoom environment at Syracuse University adheres to the same guidelines as all software systems on campus to maintain accessibility and information security. These guidelines extend to all the apps to ensure the environment remains accessible to all. All apps will meet these guidelines before they can be approved.

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## Approved Apps

We have a number of apps that have been approved. Most of these apps are part of the enterprise suite at Syracuse University and have been reviewed to meet our guidelines:

App Name	Notes
Zoom LTI Pro	Supports the ability to schedule, join, and manage meetings within our Blackboard system
Kaltura	Automatically transfer all of your Zoom meetings and webinars content to Kaltura
Otter.ai Live Notes for Zoom	Live transcription and note-taking assistant for Zoom
Microsoft Teams	Start, schedule, and join Zoom Meetings right from your Team space
Slack	Start, join, and streamline your Zoom Meetings from your Slack channel or group message
Dropbox	Automatically copy recorded meeting videos and transcripts to Dropbox
Microsoft OneDrive	Share content from your Microsoft OneDrive account in a meeting
Gmail	Schedule, start, and manage meetings directly from Gmail
ScheduleOnce	Integrates with Zoom to automatically add web conferencing details to your ScheduleOnce bookings
Zoom Webinars & Meetings for PeopleGrove	PeopleGrove users who can create events to quickly and easily create Zoom Webinars and Meetings
Class for Instructors	Zoom Integrations help users automate their communication workflows

To quickly see these apps in the Zoom Marketplace, please use the following link and log into Zoom with SSO: <https://marketplace.zoom.us/apps?category=all&approved=true>

The ITS department maintains the Zoom environment and reviews app requests as they come in.

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## Requesting Apps

For apps that are not approved, they must go through the review process. If the app is approved, it will be enabled in the Zoom environment. ITS will review all requests for apps within the Zoom environment. These requests must meet the follow guidelines:

- Only apps that are in the Zoom Marketplace will be reviewed. Requests for apps that are not in the Zoom Marketplace will be rejected
- App has gone through our accessibility review process, which can be found here: <https://answers.syr.edu/x/Dym8Ag>
- App is approved by Information Security for use within Syracuse University and with Syracuse University Enterprise applications
- App must have limited back-end maintenance/administrative overhead
- App costs will be the responsibility of the requesting unit

The requesting unit is responsible for requesting any Accessibility and/or Information Security reviews and providing necessary information, on the app, to the reviewing parties. Once the app has met all guidelines, ITS will update the system and enable the app. Users will then be able to utilize the app within the Zoom environment.

## Requested Apps

When users request an app through the Zoom Marketplace, the app will be placed into a waiting status until the ITS team approves it. Typically apps in this status mean they are going through the approval process, or need to go through the approval process.

App Name	Notes
10to8Scheduling	Currently the app has not gone through the accessibility process
Automated Transcription	Currently the app has not gone through the accessibility process
BitDam Zoom Protection	Currently the app has not gone through the accessibility process
Box	Currently the app has not gone through the accessibility process
ClickUp	Currently the app has not gone through the accessibility process
Fantastical for Mac	Currently the app has not gone through the accessibility process
G Suite	Currently the app has not gone through the accessibility process
Google Drive	Currently the app has not gone through the accessibility process
Luma Beautiful Event Pages	Currently the app has not gone through the accessibility process
Nearpod	Currently the app has not gone through the accessibility process
Prezi Video	Currently the app has not gone through the accessibility process
Sharepoint	Currently the app has not gone through the accessibility process
Spark	Currently the app has not gone through the accessibility process
x.ai	Currently the app has not gone through the accessibility process
YouCanBook.me	Currently the app has not gone through the accessibility process
Zoom Developer Forum Log-in Helper	Currently the app has not gone through the accessibility process
Zoom for Doodle	Currently the app has not gone through the accessibility process

## Rejected Apps

If the app does not meet our guidelines, it will be rejected and users will not be able to use the app. All apps that are currently rejected will be listed on this page with the results for why it was rejected. Rejected apps can be re-submitted into the approval process once they meet the above guidelines.

App Name	Reason for Rejection
Acuity	The app requires administrator access to the Zoom environment
Calendly for Zoom	This app has not passed accessibility

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## Getting Help

For support on the information above, contact the [ITS Help Desk](#) by calling at 315.443.2677 or by emailing [help@syr.edu](mailto:help@syr.edu).

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