

# AEA Training

The Syracuse University Advancement and External Affairs division offers a variety of training options to help employees improve skills related to their work. These instructor-led sessions are geared toward effectively using the technology we work with each day. Using this page you can register for currently scheduled training using the calendar or request training (sessions added or a special training event for your team) using the [Training Event Request](#) below.

## Training Event Request

### Register for a Scheduled Training Workshop

Below is a list view of the same training schedule displayed in the calendar above. Click on any session to read the description of the session and to request a seat in the session (using the link above the description).

Team Calendars

[Training Request Form.Registration Form](#)

Team Calendars

## CITRUS Lir

CITRUS: [CITRUS.syr.](#)

Knowledge Base: [CITRUS Knowledge E](#)

Training Environment: [Training.CITRUS](#)

## Training Location

**Unless otherwise noted all CRM training will take place on-line either through Zoom or Microsoft Teams.**

## AEA Recorded Training Sessions

Recorded w/  Microsoft Stream

## Question

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**Syracuse Univer**

## Online Training



All Syracuse University students, faculty, and staff have unlimited access to Lynda's online platform of more than 6,100 course

[Lynda.com](https://www.lynda.com) can be accessed on-demand to build your technical, managerial, and communication skills. Log on to [lynda.syedu](https://www.lynda.com) using your NetID and password.

## Online Meeting



AEA has partnered with Zoom to provide access to a premier online meeting platform for all team members. This easy to use platform supports video calls with dozens of attendees along with screen/file share and more. To learn more contact the AEA training team or use the links below.

[Zoom Online Knowledge base](#)

[Zoom Video Tutorials](#)