

Exchange to SUMail Migration Information

ITS will be migrating Exchange email accounts to SUMail. In order to make this transition as smooth as possible, we ask that you complete the following prior to migration:

- If you have not already done so, set up your [Microsoft Two-Factor Authentication \(2FA\)](#).
- Properly configure email on your mobile device:
 - [iOS Devices](#)
 - [Android Devices](#)
- Properly configure [email account settings in Outlook on macOS](#).
- Run all updates that you are presented with on your SU Managed device.

The previous steps are important to complete before the migration. Not doing so could result in downtime related to email access from your devices.

ITS has [created a resource](#) which includes FAQ about mobile devices, macOS devices, Outlook Web Access and more. Please take the time to read through this Answers page and familiarize yourself with the changes that will affect the way you access your email.

Please remember that the anticipated dates that our migration will take place in March 22nd thru March 26th.

As always, please email consult@cas.syr.edu with any questions or concerns.