

# Student Experience Information Technology

## Welcome to SE Information Technology!

This space serves as a technical resource for staff members within the Student Experience and recognized student organizations. Look around to find answers to the most common technical questions that we receive!

SE staff members can search for answers by clicking on the login button in the upper right, logging in with their NetID and Password, and then clicking on [Technical Support and Resources for SE Staff Members](#)

If you're unable to find the answer you're looking for, please contact SE Information Technology:

- [Fill out our Technical Support Request form](#)
- **Email:** [sehelp@syr.edu](mailto:sehelp@syr.edu)
- **Call:** 315-443-1436



Staff requiring the assistance of Financial Aid Analysts should email [fahelp@ot.syr.edu](mailto:fahelp@ot.syr.edu).

Staff requiring assistance from the Admissions Analysts should email [adms@ot.syr.edu](mailto:adms@ot.syr.edu).

Thank you,

The SE Information Technology Team

### HOT TOPICS

<a href="#">Working Remotely</a>	<a href="#">SE</a>	<a href="#">How do I sign up for remote access to my pc?</a>	<a href="#">FAQs for Staff</a>
<a href="#">SURA/VPN Retirement</a>	<a href="#">How do I find the Service Tag or Computer Name of my computer?</a>	<a href="#">MachForm Management</a>	<a href="#">Technical Support Request</a>

#### Technical Support and Resources

[For SE Staff](#)  
(Must Login to Answers)

#### Technical Support and FAQs

[For Recognized Student Organizations](#)  
Open to SU Community (Must login to Answers)

#### FAQs and documentation

[For Information Technology Staff](#)  
Restricted to IT Staff (Must Login to Answers)

Working Remotely?

SE Staff Members Additional information on [working from a remote location](#) is available after logging into Answers