

ITS Computer Labs

Information Technology Services (ITS) has public computer labs conveniently located around campus for students to use. The computers are directly connected to the SU campus network, allowing e-mail transactions and Internet access.

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ITS Computer Labs Information

Types of Computer Labs

There are two types of computer labs available.

Departmental

Some academic departments, such as Maxwell and Newhouse, manage their own labs. To access departmental computer labs, contact the respective academic department or visit [School and College Support](#) page.

ITS Public Computer Labs

These public labs are managed by ITS. Most of the information presented on this Web site focuses on ITS public computer labs.

Using ITS computer labs

In order to use any of the computers within the labs, you must have a valid NetID and password. Please manage your credentials on the [NetID Self-Service page](#).

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ITS computer specifications

Hardware

All ITS labs are equipped with i5 processors running Windows 10.

Software

Below is a list of software currently available at ITS managed computers labs.

- **Application Name (Version)**
- Adobe Acrobat Pro (19)*
- Adobe Creative Cloud (2020)*
- Adobe Digital Editions (4.5.8)*
- Audacity (2.3.2)
- Freedom Scientific Fusion (2021)
- Freedom Scientific Jaws (2021)
- Gmetrix (6.1.914)
- Google Chrome (Current)
- Java Runtime (Current)
- Maple (2021)
- Mathematica (10.4.1)

- Matlab (2021a)
- Microsoft Office 365 Pro Plus (64 bit)
- Microsoft Project Pro (64 bit)
- Microsoft Teams (Current)
- Microsoft Visio Pro (64 bit)
- Minitab (19)
- Minitab Quality Companion 5.3.0
- Mozilla Firefox (Current)
- Notepad++ (7.7 x64)
- PaperCut Client (Current)
- Python (3.4.3 x64)
- Texthelp EquatIO (1.5)
- Texthelp Read&Write (12)
- R (4.0.1)
- R Statistics (3.5.0)
- Rstudio (1.3.1039)
- SAS (9.4 x64) (Only in Kimmel and CST 114)
- Sassafra K2 Client (7.6 x64)
- SPSS Amos (27)
- SPSS Statistics (27 x64)
- Stata (16-IC x64)
- SU Sherman Fonts (2)
- VLC media player (3.0.8)
- WinSCP (5.17.10)
- Yubico Authenticator (Current)

[*Adobe at Syracuse University Information](#)

Below is a list of software currently available at ITS managed e-mail stations.

- **Application Name (Version)**
- Adobe Acrobat Pro (21)*
- Adobe Creative Cloud (2021)*
- Freedom Scientific Fusion (2021)
- Freedom Scientific Jaws (2021)
- Google Chrome (Current)
- Java Runtime (Current)
- Microsoft Office 365 Pro Plus (64 bit)
- Microsoft Teams (Current)
- Mozilla Firefox (Current)
- PaperCut Client (Current)
- Texthelp EquatIO (1.5)
- Texthelp Read&Write (12)
- Sassafra K2 Client (7.6 x64)
- SU Sherman Fonts (2)
- Yubico Authenticator (Current)

[*Adobe at Syracuse University Information](#)

Accessibility Specific Software:

- Windows Ease of Access settings including Narrator, Magnifier, On-screen keyboard, and High Contrast
- Fusion with JAWS and ZoomText
- Read & Write

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ITS Computer Lab Locations and Hours

The Locations, time of operations, and the PC configurations for the computer labs all over the University Campus are provided as below:

Building	Room	PC	Mac	24x7	1/2 hour after building opens and 1/2 hour before it closes	7am to 10pm
Brockway	1st floor Cafe	✓		✓		
Center for Science and Technology	1-114	✓			✓	
Center for Science and Technology	1-232	✓			✓	
Goldstein Student Center	107A	✓			✓	
Graham	016	✓		✓		
Huntington	020	✓			✓	
Kimmel (MakerSpace)	029	✓		✓		

Lawrinson	202	✓		✓		
Life Science Building (Teaching Lab)	215	✓				✓
Schine	100B	✓				✓
Shaw	355	✓		✓		
Shaw	455	✓		✓		
Shaw	557	✓		✓		
Haven	201	✓		✓		

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ITS E-mail Stations Locations and Hours

The Locations, time of operations, and the PC configurations for the e-mail stations all over the University Campus are provided as below:

Building	Room	PC	Mac	24x7	1/2 hour after building opens and 1/2 hour before it closes
Goldstein Student Center	Lobby	✓			✓
Schine	1st and 2nd Floors	✓			✓
Shaw	Lounge	✓		✓	
Brewster	Lobby	✓		✓	
International Student Center	Lobby	✓			✓
Flint	Lobby	✓		✓	
Help Center	Help Center	✓			✓
Sadler	Lounge	✓		✓	
Washington Arms	Lounge	✓		✓	

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Additional Links

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Getting Help

For support of the information above, contact the [ITS Help Desk](#) by calling at 315-443-2677, by emailing help@syr.edu, or by stopping into 1-227 CST.

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