

# Web Conferencing Comparison

Below are Web based conferencing solutions licensed with the university and a direct comparison on the products offered.



## Looking For More Collaboration Tools?

A complete list of collaboration tools, including web conferencing, collaboration, and form tools can be found on our [Web Conferencing Tools home page](#).

- [Web Conferencing Licensure](#)
- [Teaching Considerations](#)
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## Web Conferencing Licensure

Tool Name	URL	Core Features	Access	Contact
<a href="#">Blackboard Collaborate</a>	<a href="http://blackboard.syr.edu">blackboard.syr.edu</a>	<ul style="list-style-type: none"> <li>• Web conferencing</li> <li>• Session Recording</li> <li>• Break-out Rooms</li> <li>• Group Collaboration</li> </ul>	<ul style="list-style-type: none"> <li>• Available to all campus users participating in a Blackboard Course or Organization</li> <li>• Session Moderators can create a web link that allows non-SU users to join without logging in</li> </ul>	<a href="#">ITS Help Desk</a>
<a href="#">Google Meet (formerly Hangouts)</a>	<a href="http://meet.google.com">meet.google.com</a>	<ul style="list-style-type: none"> <li>• Web conferencing</li> <li>• Recording</li> </ul>	<ul style="list-style-type: none"> <li>• Available to all campus users via <a href="#">G Suite login</a></li> <li>• Session creator can generate a web link or meeting code that allows non-SU users to request approval to join without logging in</li> </ul>	<a href="#">ITS Help Desk</a>
<a href="#">Microsoft Teams</a>	<a href="http://teams.microsoft.com">teams.microsoft.com</a>	<ul style="list-style-type: none"> <li>• Web conferencing</li> <li>• File Sharing</li> <li>• Group Collaboration</li> <li>• Recording</li> <li>• Live streaming</li> </ul>	<ul style="list-style-type: none"> <li>• Login using &lt;netid&gt;@syr.edu</li> <li>• Team Owner or Meeting Organizer can create a web link that allows non-SU users to join Team or Meeting</li> </ul>	<a href="#">ITS Help Desk</a>
<a href="#">Zoom</a>	<a href="http://zoom.syr.edu">zoom.syr.edu</a>	<ul style="list-style-type: none"> <li>• Web conferencing</li> <li>• Session Recording</li> </ul>	<ul style="list-style-type: none"> <li>• Login using &lt;netid&gt;@syr.edu</li> <li>• Session creator can create a web link or meeting ID that allows non-SU users to join without logging in</li> </ul>	<a href="#">ITS Help Desk</a>

## Teaching Considerations

Characteristics	<a href="#">BLACKBOARD COLLABORATE ULTRA</a>	<a href="#">GOOGLE MEET (FORMERLY HANGOUTS)</a>	<a href="#">MICROSOFT TEAMS</a>	<a href="#">ZOOM</a>
Features	<ul style="list-style-type: none"> <li>• Integrated in Blackboard</li> <li>• Video and Audio Sharing</li> <li>• Screen, Application, and File Sharing</li> <li>• Real-Time Chat</li> <li>• <a href="#">Dial-in Audio Conferencing</a></li> <li>• <a href="#">Recording</a></li> <li>• <a href="#">Breakout Groups</a></li> <li>• <a href="#">Easy Participant Response</a></li> <li>• <a href="#">Polls</a></li> <li>• Digital Whiteboard</li> </ul>	<ul style="list-style-type: none"> <li>• Integrated in G Suite</li> <li>• Video and Audio Sharing</li> <li>• Screen, Application, and File Sharing</li> <li>• <a href="#">Real-Time Chat</a></li> <li>• <a href="#">Dial-in Audio Conferencing</a></li> <li>• <a href="#">Recording</a></li> </ul>	<ul style="list-style-type: none"> <li>• Automatic Transcription</li> <li>• Polls</li> <li>• Digital Whiteboard</li> <li>• Video and Audio Sharing</li> <li>• Recording</li> <li>• <a href="#">Screen Sharing</a></li> <li>• <a href="#">File Sharing</a></li> <li>• <a href="#">Real-Time Chat</a></li> <li>• App enabled and Browser based Audio Conferencing</li> <li>• <a href="#">Recording</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Screen Sharing</a></li> <li>• Video and <a href="#">Audio Sharing</a></li> <li>• <a href="#">Recording</a></li> <li>• <a href="#">Breakout Rooms</a></li> <li>• <a href="#">Real-Time Chat</a></li> <li>• <a href="#">Dial-in Audio Conferencing</a></li> <li>• Automatic Transcription</li> <li>• Polls</li> <li>• Digital Whiteboard</li> </ul>

<b>Accessibility Support</b>	<ul style="list-style-type: none"> <li>• <a href="#">Keyboard Shortcuts</a></li> <li>• <a href="#">JAWS Screen Reader</a></li> <li>• <a href="#">Live Closed Captioning</a></li> <li>• <a href="#">Closed Captioning recording with AST /CaptionSync</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Keyboard Shortcuts</a></li> <li>• <a href="#">Screen Readers and magnifiers</a></li> <li>• <a href="#">Live Closed Captioning</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Keyboard Shortcuts</a></li> <li>• <a href="#">Screen Reader</a></li> <li>• <a href="#">Live Captions (Auto-generated only)</a></li> <li>• <a href="#">Edit automatic transcript of recording</a></li> <li>• <a href="#">Sign Language Interpreting</a></li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Keyboard Shortcuts</a></li> <li>• <a href="#">Screen Reader</a></li> <li>• <a href="#">Live Captioning Service</a></li> <li>• <a href="#">Automatic Transcription</a></li> <li>• <a href="#">Adding Closed Captions to Zoom Recordings with AST/CaptionSync*</a></li> <li>• <a href="#">Sign Language Interpreting</a></li> <li>• <a href="#">Zoom Live Transcript</a></li> </ul>
<b>Meeting Participants</b>	<ul style="list-style-type: none"> <li>• Up to 250 participants by default</li> <li>• Increase to 1000 participants in <a href="#">webinar mode</a></li> </ul>	<ul style="list-style-type: none"> <li>• Max. 100 participants</li> </ul>	<ul style="list-style-type: none"> <li>• Max. 300 participants</li> <li>• Live Events up to 10,000 attendees (<a href="#">more info</a>)</li> </ul>	<ul style="list-style-type: none"> <li>• Max. 300 participants</li> </ul>

## Technical Information

Characteristics	<a href="#">BLACKBOARD COLLABORATE ULTRA</a>	<a href="#">GOOGLE MEET (FORMERLY HANGOUTS)</a>	<a href="#">MICROSOFT TEAMS</a>	<a href="#">ZOOM</a>
<b>Audio</b>	<ul style="list-style-type: none"> <li>• Computer audio fully supported.</li> <li>• Users control their own microphones</li> <li>• Moderators can mute the microphones of others.</li> <li>• Supports six simultaneous active mics.</li> <li>• Join-by Phone option</li> </ul>	<ul style="list-style-type: none"> <li>• Computer audio fully supported.</li> <li>• Users control their own microphones</li> <li>• Campus participants can mute the microphones of others.</li> <li>• Join-by Phone option</li> </ul>	<ul style="list-style-type: none"> <li>• Computer audio fully supported.</li> <li>• Users control their own microphones</li> <li>• Campus participants can mute the microphones of others.</li> <li>• <a href="#">Settings details on office.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Computer audio fully supported.</li> <li>• Users control their own microphones</li> <li>• Moderators can mute the microphones of others.</li> <li>• Join-by Phone.</li> </ul>
<b>Video</b>	<ul style="list-style-type: none"> <li>• Video camera available for all users.</li> <li>• Video display follows the most recent speakers.</li> <li>• Presenters and Moderators can share applications, files, and screens.</li> </ul>	<ul style="list-style-type: none"> <li>• Video camera available for all users.</li> <li>• Video display follows the most recent speakers.</li> <li>• Participants can share applications, files, and screens.</li> <li>• Participants continue to see presenter video while sharing screen or files.</li> </ul>	<ul style="list-style-type: none"> <li>• Video camera available for all users.</li> <li>• Video display follows the most recent speakers.</li> <li>• Participants can share applications, files, and screens.</li> <li>• Participants continue to see presenter video while sharing screen or files.</li> <li>• <a href="#">Settings details on office.com</a></li> </ul>	<ul style="list-style-type: none"> <li>• Video camera available for all users.</li> <li>• Video display for active speaker.</li> </ul>
<b>Platforms</b>	<ul style="list-style-type: none"> <li>• Desktop Web Browser</li> <li>• Mobile- iOS</li> <li>• Mobile- Android</li> </ul>	<ul style="list-style-type: none"> <li>• Desktop Web Browser</li> <li>• Mobile- iOS</li> <li>• Mobile- Android</li> </ul>	<ul style="list-style-type: none"> <li>• Desktop Web Browser</li> <li>• Mobile- iOS</li> <li>• Mobile- Android</li> <li>• Installed-Mac</li> <li>• Installed-Windows</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Desktop Web Browser</a></li> <li>• Mobile- iOS</li> <li>• Mobile- Android</li> <li>• Installed-Mac</li> <li>• Installed-Windows</li> </ul>
<b><a href="#">Browser Compatibility</a></b>	<ul style="list-style-type: none"> <li>• Chrome (Preferred)</li> <li>• Firefox</li> <li>• Safari</li> </ul>	<ul style="list-style-type: none"> <li>• Chrome (Preferred)</li> <li>• Firefox</li> <li>• Safari</li> </ul>	<ul style="list-style-type: none"> <li>• Chrome</li> <li>• Edge</li> <li>• Firefox</li> <li>• Safari</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Chrome (Preferred)</a></li> <li>• <a href="#">Edge</a></li> <li>• <a href="#">Firefox</a></li> <li>• <a href="#">Safari</a></li> <li>• <a href="#">Internet Explorer</a></li> </ul>
<b>Accessibility Options</b>	<ul style="list-style-type: none"> <li>• Windows 10 - Firefox with JAWS v17: Provisional</li> <li>• macOS- Safari with VoiceOver: Certified</li> <li>• macOS- Firefox with VoiceOver: Provisional</li> </ul>	<ul style="list-style-type: none"> <li>• Windows 10- JAWS &amp; NVDA</li> <li>• macOS- VoiceOver</li> <li>• Chromebook or Linux- ChromVox</li> </ul>	<ul style="list-style-type: none"> <li>• Windows 10- JAWS &amp; NVDA</li> <li>• macOS- VoiceOver</li> </ul>	<ul style="list-style-type: none"> <li>• Windows 10- JAWS &amp; NVDA</li> <li>• macOS- VoiceOver</li> </ul>
<b>System Requirements</b>	<ul style="list-style-type: none"> <li>• 256 MB RAM</li> <li>• 20 MB free disk space</li> <li>• Internet Access</li> <li>• Webcam (optional)</li> <li>• Soundcard w/microphone (headset recommended)</li> </ul>	<ul style="list-style-type: none"> <li>• Internet Access</li> <li>• Built-in web camera or external USB camera</li> <li>• Soundcard w/microphone (headset recommended)</li> </ul>	<ul style="list-style-type: none"> <li>• 2.0 GB RAM</li> <li>• 3.0 GB free disk space</li> <li>• Internet Access</li> <li>• USB 2.0 video camera</li> <li>• Soundcard w/microphone (headset recommended)</li> </ul>	<ul style="list-style-type: none"> <li>• <a href="#">Full System Requirements</a></li> </ul>

<b>Support Links</b>	<a href="#">ITS Help Desk, Collaborate Ultra Help for Participants,</a> <a href="#">Collaborate Ultra Help for Moderators , Blackboard Collaborate Sessions Help</a>	<a href="#">ITS Help Desk, Meet Help</a>	<a href="#">ITS Help Desk, Teams Help</a>	<a href="#">ITS Help Desk, Zoom Help Center</a>
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