

Multi-Factor Authentication Coming to Blackboard

Multi-factor authentication (MFA), sometimes also called two-factor authentication or 2FA, will be enabled on the Syracuse University Blackboard site at <http://blackboard.syracuse.edu> for all users that access the system using a Syracuse University NetID on **Monday, December 20, 2021 at 8:00 AM ET**.

Why Multi-Factor Authentication?

High-profile universities are a frequent target for information and identity theft, and MFA is an excellent method for enhancing user account security. With it enabled, a prospective thief would need access to both your password and a phone you've configured to steal your information. Enabling MFA in Blackboard will align it with other critical campus systems like email and MySlice that contain sensitive data.

When Will This Happen?

Scheduled for **Monday, December 20, 2021**, MFA will be enabled in Blackboard to coincide with the end of the Fall 2021 term and the beginning of Winterlude classes. Instructors should note that it will be enabled before [final grades are due](#). The date provides adequate time for users to become familiar with it before the beginning of the Spring 2022 Term.

How Do Users Log In?

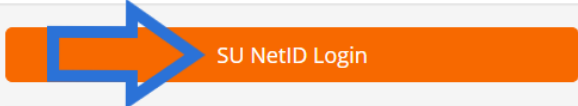

The function of MFA in Blackboard is similar to its behavior in other campus systems where it is enabled. Users will have the fastest and easiest access to Blackboard with MFA if they are able to configure the Microsoft Authenticator App for Android, iOS, or Windows Phone. Users needing to manage their Microsoft Two-Factor Authentication (2FA) can find instructions on the [Configuring Microsoft Two-Factor Authentication \(2FA\)](#) page.

Once MFA has been enabled, users will navigate to <http://blackboard.syracuse.edu>.

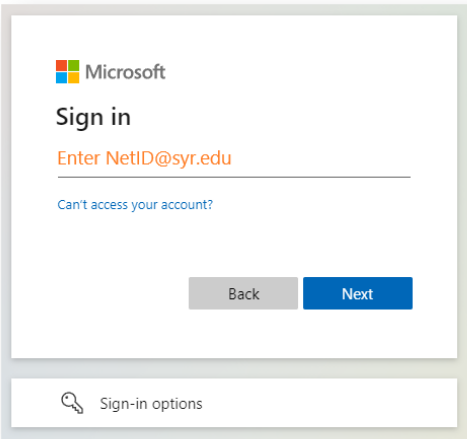
Next, users will click on the 'SU NetID Login' button.



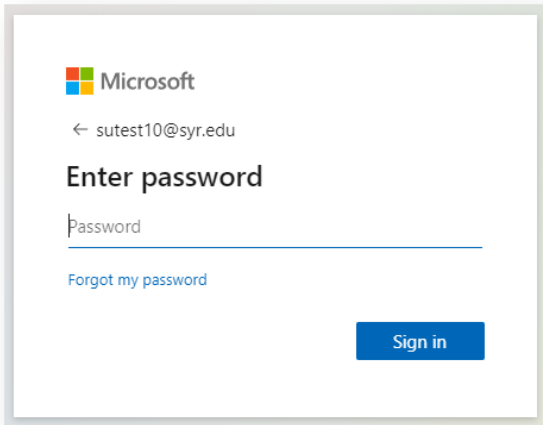
Welcome to Blackboard

Login Here	Need Help?
 SU NetID Login	Login for Non-SU Blackboard Users
 Other Blackboard User	Blackboard at Syracuse University has updated to Ultra Navigation. Please see Answers for more information about the change .
Users who are not SU or ESF students, faculty, or staff members should use this link.	For more information about Blackboard at Syracuse University, visit the Answers Self-help Knowledge Base .
	If you have problems logging in or need assistance, contact the ITS Service Centers at help@syr.edu or 315.443.2677. For available hours: ITS Service Center Hours .
	Note to Students: Course links are only visible to students in Blackboard after

Next, enter your full Syracuse University email address. Your email address is your NetID followed by '@[syr.edu](#)' (Ex. NetID 'otto' would enter 'otto@[syr.edu](#)').



Next, enter your NetID password. If you need to change your password, do so at <http://netid.syr.edu>. Check the [NetID Password FAQ](#) for more information.



Users needing to manage their Microsoft Two-Factor Authentication (2FA) can find instructions on the [Configuring Microsoft Two-Factor Authentication \(2FA\)](#) page.



Need Help? Users that have questions or issues regarding the content above can contact the ITS Help Desk by calling at 315-443-2677, by emailing help@syr.edu, or by stopping into 1-227 CST.