

Grade Center: errorParsingDataMsg



- [Problem Description](#)
- [Solution](#)

Problem Description

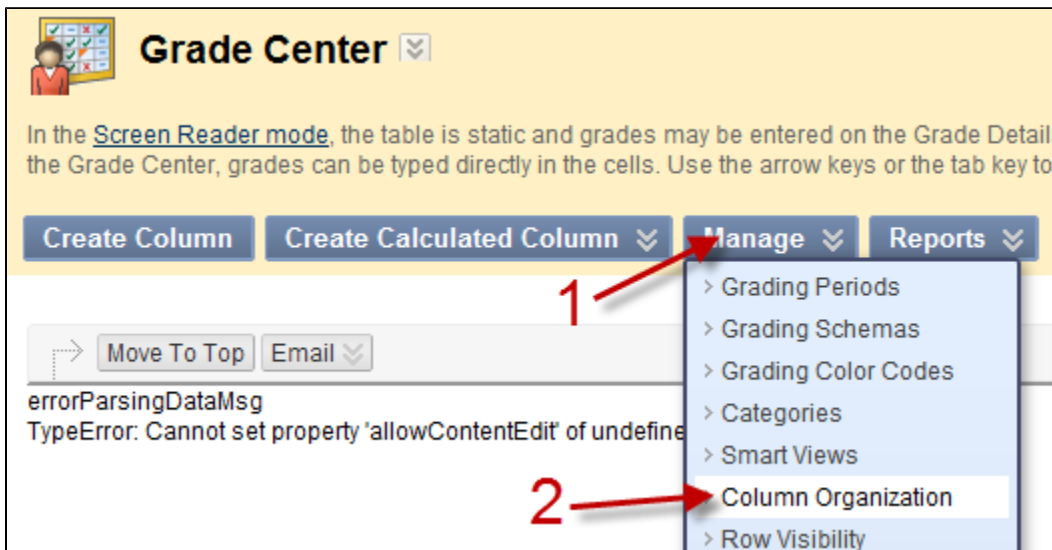
There's an occasional problem with the Grade Center that stems from Blackboard somehow labeling two grade columns with the same ID value. The error message depends on the browser, but may look like this:

Internet Explorer:
errorParsingDataMsg
TypeError: 'this.scoreProvidersMap[...]' is null or not an object
Firefox:
errorParsingDataMsg
TypeError: this.scoreProvidersMap[spu.handle] is undefined
Google Chrome:
errorParsingDataMsg
TypeError: Cannot set property 'allowContentEdit' of undefined

Solution

Using **Firefox**, follow these steps (can only perform these steps using Mozilla Firefox):

- Go to **Full Grade Center**
- Click blue "**Manage**" button and choose "**Column Organization**"
- **Move** one column up or down
- Click **Submit**.



Note: Clicking "Column Organization" won't work unless you are using Firefox. (In other browsers, you can right-click and copy the link in "Column Organization" and paste it into the address bar. But use Firefox, it's much easier with less steps.)

The screenshot shows a Blackboard grade center interface. On the left, a panel titled "Not in a Grading Period" contains a list of columns. The columns are: "Name" (with a dropdown arrow), "Weighted Total (Hidden)", "Total (External Grade)", "Exam I - Nuts & Bolts", and "Grade". A red arrow points to the "Total (External Grade)" column, which is marked with a red "3". To the right of the list, red text reads "Grab this and drag at least one column to re-order". On the right side of the screenshot, a confirmation dialog box is shown with a red "4" above it. The dialog has a "Cancel" button and a "Submit" button, with a red arrow pointing to the "Submit" button.

Log out of Blackboard and log back in, go to your grade center in the course where you were experiencing the error message and you should now see your full grade center once again. Re-ordering forces Blackboard to re-number the column ID values, and that error should disappear.