

SUMail Configurations

Information Technology Services (ITS) provides a Syracuse University branded email account in SUMail. SUMail is managed by the university and utilizes Microsoft Office 365 email service. The [SU email policy](#) requires that all official university email communications be sent to your @syr.edu email address.

SUMail uses your NetID password. To manage your NetID, including password management and two-factor authentication, visit <http://netid.syr.edu>.

SUMail Configurations

- [Configuring SUMail on Windows 10](#)
- [Configuring SUMail on macOS](#)
- [Configuring SUMail on an iPhone or iPad](#)
- [Configuring SUMail on Android Devices](#)



Accessing SUMail on Other Devices

The native email application on devices not listed above, such as Chromebook, Blackberry, and some cellular phones, **do not** support methods to access SUMail. Users of these devices should simply visit <http://sumail.syr.edu> to access their email account through a web browser.

Below is a list of known devices and apps that do not support SUMail:

- Chromebook
- Blackberry
- Cell phones with basic email capability where they cannot pull settings from Microsoft or use multi-factor authentication
- Mail apps requiring app passwords