

Add or Remove Users from an Organization



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Topic Overview

Instructors can add additional users to your Blackboard course in the following roles:

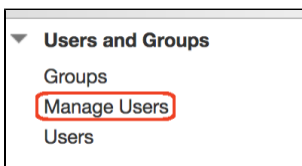
- **Leader:** The Instructor role has the highest level of privilege within an organization. The leader has access to everything in the organization's Control Panel along with the ability to add and remove other users.
- **Assistant:** The assistant is the rough equivalent of the Instructor. The assistant has access to everything in the course's Control Panel except for certain user management capabilities (such as the ability to add or remove users from the organization).
- **Organization Builder:** The organization builder role has access to the organization's Control Panel, but only to the content areas section. A leader would assign someone the organization builder role so that person could assist the leader in the creation of course content and some of the course management. The organization builder does not have access to the Grade Center.
- **Grader:** The grader role has access to the organization's Control Panel, but only to the assessment section. A grader would assist the leader in the creation, management, delivery, and grading of online assessments delivered through Blackboard. The grader **does have** access to the course Grade Center.
- **Participant:** This role is most like a student in a Blackboard course. They can access materials created and made available by the other roles and complete assessments. They appear in the Grade Center of the organization. They can not access the Control Panel of the organization or adjust the materials of the course.

Changing User Roles

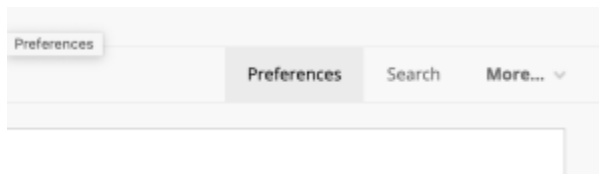
It is not possible for a Leader to change a user's role—despite the drop down menu that appears in the Manage Users page. To change a user's role, the Leader must delete the existing enrollment (see below) and add the user back with the new role.

Steps

1. Click on the "Manage Users" tool in the Users and Groups section of the Control Panel:

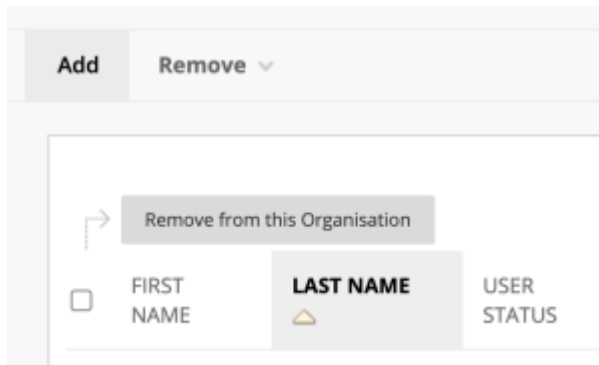


- a. A pop-up window will appear describing the tool. You can clear this by clicking the **X** at the upper right. To prevent the pop-up from appearing every time you use Manage Users, click on "preferences" in the gray section above and to the right of the user list and then "Submit."



2. To add users:

a. Click the "Add" button at the upper left above the user list:



b. This will open the Add Users window:

A screenshot of the 'Add Users' window. The title is 'Add Users' with a subtitle 'Add one or more users to mjwarne Test Org, specifying the role to grant them.' Below this is a search section with a dropdown for 'Last Name', a 'Contains' dropdown, a text input field, and a 'Search' button. A note states: 'If you don't know the Username(s) use this form to search for users'. Below the search section is a section titled 'SELECT USERS' with a note: 'Specify one or more users to enrol, by typing their username'. There are two main sections: 'Username(s)' with a text input field and a note 'Enter one or more usernames separated by commas, e.g. mary,mungo,midge'; and 'Organisation Role' with radio buttons for 'Leader', 'Assistant', 'Organization Builder', 'Grader', and 'Participant' (which is selected).

c. Enter the NetID of the user you want to add. You can enter multiple usernames by separating them with commas, e.g., username1, username2, username3... If you don't know a person's username, you can use the Search section at the top.

- Here, you can search using one of several criteria: first name, last name, username or student ID number. Enter the criterion and click "Search."
- This brings you to the Search Results page with people that match the search criterion.
- If you can't find the user, try using a different search criterion and verify that they are not already enrolled in the course.
- Select the checkbox(es) of the user(s) you wish to have added.
- This brings you back to the Add Users page. The username(s) of the people you wish to add is/are listed in the username box.

d. Select the desired role for the additional user(s).

e. Click Submit.

Removing Users

Leaders can remove any user (except themselves) from the main manage users page by selecting the checkbox next to the desired user clicking "Remove from this Organization" in the upper left above the user list.

If you delete a participant from an organization, data associated with submissions to activities that appear in the grade center of the organization will be deleted from the system.