


# Quick Assist


Quick Assist is a built-in tool for Windows 10 that allows Faculty, Teaching Assistants, or Students to share screen and if needed, take control of each other computer and help solve a problem.

 To get started, you need to launch the Quick Assist app, get a 6-digit code, and share that with your student.


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## Give assistance

- Select Start  > Windows Accessories > Quick Assist (or select the Start button, type Quick Assist in the search box, then select it in the results).
- Select Assist another person, then send the 6-digit code to the person you're helping.
- When they've entered it, select either Take full control or View screen.
- Select Continue and wait for the person you're helping to allow the connection.

## Get assistance

- Select Start  > Windows Accessories > Quick Assist (or select the Start button, type Quick Assist in the search box, then select it in the results).
- In the Code from assistant box, enter the 6-digit code you were given, and select Share screen.
- Wait for your helper, then select Allow in the window that displays.

## Other Resources

- [Answers](#)
- [Faculty Computing and Support Policies](#)
- [Hardware and Software Support](#)
- [Microsoft Exchange - SUMail - Shared Mailboxes](#)
- [Networking](#)
- [Printing Resources](#)
- [Resource Calendars](#)
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- [User Accounts](#)
- [Web Applications](#)
- [Microsoft Teams](#)
- [Blackboard Collaborate Ultra](#)
- [Zoom](#)
- [Quick Assist](#)
- [Enable Camera/Mic on Windows - \(Teams, Zoom, Collaborate\)](#)
- [Room Headset and Camera Setup Instructions](#)
- [Sign out of a Teaching Station](#)
- [Manage Video Permissions with Kaltura](#)
- [iSchool Documents](#)
- [Microsoft Windows](#)
- [Cisco IP Phone Guide](#)
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