

Whitman Home



Syracuse University

Whitman School of Management

Welcome to Whitman's Answers page! We will do our best to provide an answer to your question.

Content includes student, staff, and faculty resources, how-to articles to print to a Whitman printer, Blackboard guides, lecture, and video capture, video conferencing, classroom and lab frequently asked questions, and much more.

If you can't find what you need, feel free to contact us at

Email - wsmhelp@syr.edu

Phone - 315-443-2342.

Below you will find support documentation regarding Whitman's provided applications, resources, and services.

Student Resources

General FAQ and How-To's for Whitman Student Resources

Faculty and PhD Resources

General FAQ and How-To's for Whitman Resources

Printing

Manage your print account, guest printing info, and find out where and how to print on campus.

Accounts and NetIDs

Campus NetID, multi-factor authentication, and other campus accounts and access information.

Email

Access and connect devices to faculty, staff, and student email accounts.

Remote Access

Connecting to campus using our Remote Desktop Service and other methods.

Accessible Technology Toolkit

Resources for creating and supporting accessible technology including training and available services.

Networks

AirOrangeX, AirOrangeGuest, and information to connect devices to each university network.

Campus Departments

Links to non-IT campus websites and departments specific Answers spaces.

Services and Applications

Details, instructions, and support for IT-related services, applications, and resources.

Teaching and Learning

Online learning, Blackboard, classroom technology, and other teaching and learning resources.