Welcome to the home page for ITS Information Security at Syracuse University! The ITS Information Security team provides IT security standards, guidelines, technical tools, and methods to reduce risk and processes to address IT security-related issues. Our services portfolio includes intrusion detection and incident response, firewall management, vulnerability scanning, security awareness training, and much more. The pages below are geared towards expanding your understanding of threats to information systems and ways to minimize exposure.

Please note that all members of Syracuse University are responsible for the safety and integrity of University technology infrastructure, data, and for compliance with applicable legislative and contractual obligations. The information security team expects responsible behavior from our users to make the computing experience safe for everyone.

Information Security Support Topics

Below you will find support documentation and information for key information security topics. For general IT support documentation, see the ITS Help and Support Answers pages.

Information Security Awareness Training
All Syracuse University IT users should be aware of best practices around safe computing and all Syracuse University faculty and staff must complete mandatory information security training in accordance with New York State requirements. For more information on training, please visit our Information Security Awareness Training page.

Getting Help

Have a security concern? Report IT security concerns to ITsecurity@syr.edu.

For all other IT help and support, see the ITS Help and Support Answers pages or contact the ITS Help Desk by voice at 315.443.2677, by email at help@syr.edu, or by stopping into 1-227 Center for Science and Technology (hours of operation).