Welcome to the Syracuse University Online Success Toolkit home page. Below you will find resources designed to promote successful teaching and learning for new and returning faculty and students alike.

### Online Teaching Support
Instructors seeking technical assistance and training should email help@syr.edu. For support in adapting your teaching strategies for online or hybrid instruction, please contact the Center for Teaching and Learning Excellence.

### Faculty and Staff Resources

#### Course Development & Support
- Aligning Your Course for Adaptability
- Blackboard Course Merge Form
- Course Development Form
- Course Transition Services
- Preparedness Checklist

#### Course Design
- Academic Integrity in an Online Teaching Environment
- Alternatives to Traditional Exams
- Building Community in Your Online Course
- Lecturing for Learning in Mixed-Delivery Format
- Mixed Delivery, Hy-Flex, Hybrid, and Flipped Course Design
- Rapid Online Course Development Guide
- Recording From Home Guide
- Scaffolding
- Writing-Intensive Courses

#### Supporting Students
- Responses to Trauma
- Supporting Students Resource Toolkit
- Transforming COVID into a Learning Opportunity for Your Students
- Trauma-Informed Teaching Practices

### Student Resources

#### Campus Resources
- SU Libraries from a Distance
- Online Student Support Resource Toolkit
- Orange Success Home (Login through MySlice)
- Remote Access (including Remote Labs)
- Writing Center

#### Online Learning Recommendations
- Netiquette for Students
- Online Overview Training Sessions
- Online Success Reminders
- Preparing for Your Virtual Academic Experience
- Tips & Tricks to Manage Online Learning
- Tutoring and Academic Coaching with CLASS
Technology Resources

Training Opportunities

- Kaltura Training Sessions
- Zoom Training — Teaching with Zoom
- Teaching and Technology Tuesdays
- PlayPosit Training — Adding Interactions to Video
- Vendor-Provided Instructional Technology Training

Helpful Technology Links

- New Student? Get introduced to campus technology on the ITS Welcome page.
- Accessible Technology Toolkit
- Classroom Resource Guide
- Classroom Technology Guide For Hybrid Course Delivery
- Information Technology Services Website
- Information Technology Support Home
- Internet Service Provider (ISP) Responses to COVID-19
- Remote Access (including Remote Labs)
- Safe Computing Tips for Remote Users
- Teaching and Learning Home
- Web Conferencing Solutions
- Working, Teaching, and Learning Remotely
- Online Teaching and Learning FAQ

Login Locations

- Blackboard
- MySlice
- NetID Self-Services

Additional Resources

- "Tech Tips" Faculty and Staff Emails
- "Orange Online" Student Emails
- Syracuse University COVID-19 Information

Need Help? Contact the ITS Help Desk 7 days a week by calling 315.443.2677, emailing help@svr.edu, or stopping into 1-227 Center for Science and Technology (Hours of Operation).