Welcome to Whitman's Answers page! We will do our best to provide an answer to your question.

Content includes student, staff, and faculty resources, how-to articles to print to a Whitman printer, Blackboard guides, lecture, and video capture, video conferencing, classroom and lab frequently asked questions, and much more.

If you can’t find what you need, feel free to contact us at

**Email** - wsmhelp@syr.edu

**Phone** - 315-443-2342.

Below you will find support documentation regarding Whitman’s provided applications, resources, and services.

### Student Resources
- General FAQ and How-To’s for Whitman Student Resources

### Printing
- Manage your print account, guest printing info, and find out where and how to print on campus.

### Email
- Access and connect devices to faculty, staff, and student email accounts.

### Accessible Technology Toolkit
- Resources for creating and supporting accessible technology including training and available services.

### Accounts and NetIDs
- Campus NetID, multi-factor authentication, and other campus accounts and access information.

### Remote Access
- Connecting to campus using our Remote Desktop Service and other methods.

### Networks
- AirOrangeX, AirOrangeGuest, and information to connect devices to each university network.

### Campus Departments
- Links to non-IT campus websites and departments specific Answers spaces.

### Services and Applications
- Details, instructions, and support for IT-related services, applications, and resources.
Teaching and Learning

Online learning, Blackboard, classroom technology, and other teaching and learning resources.