ASL Interpreting Services / CART

Step 1: Determine if ASL Interpreting Services and/or CART will be needed

Visit Guidelines for CART and ASL Interpreting to determine whether ASL Interpreting services and/or CART services will be needed.

Step 2: Contact your vendor

American Sign Language Interpreting

There are several area service providers for American Sign Language Interpreting, including:

Aurora of CNY
  • www.auroraofcny.org
  • 518 James Street, Syracuse, NY 13203
  • (315) 422-7263
  • auroracny@auroraofcny.org

Empire
  • www.empireinterpreting.com
  • 220 S Warren St., Suite 1001, Syracuse, NY 13202
  • (315) 472-1383
  • info@empireinterpreting.com

Whole Me, Inc.
  • wholemeinc.com
  • 1015 State Fair Blvd, Syracuse, NY 13209
  • (315) 468-3275
  • interpreting@wholemeinc.com

CART, or Communication Access Realtime Translation

NOTE: All CART providers listed below work remotely and can provide services for both in-person or virtual events (See Web Conferencing Comparison page to determine whether your video platform supports live captions)

Automatic Sync Technologies/CaptionSync (fulfilled by Alternative Communication Services)
  • How to Request Live Captioning
  • General Questions: info@automaticsync.com or 877-278-7962
  • Technical Support: support@automaticsync.com

Caption Advantage, LLC
  • t (local): 315-492-0069
  • t (toll-free): 877-227-2382
  • f: 315-492-1426
  • CaptionAdv@aol.com
  • Caption Advantage Website

Professional Reporting Services
  • t: 315-436-7775
  • Sally@professionalreportingservices.com
  • Professional Reporting Services Website

Step 3: Location Arrangements

1. Consult the CART Equipped Spaces page to be sure your event location supports CART
2. Notify the event space and/or Learning Environments and Media Production (LEMP) that you have booked ASL/CART services