Welcome to the Syracuse University Online Success Toolkit home page. Below you will find resources designed to promote successful teaching and learning for new and returning faculty and students alike.

Online Teaching Support
Instructors seeking technical assistance and training should email help@syr.edu. For support in adapting your teaching strategies for online or hybrid instruction, please contact the Center for Teaching and Learning Excellence.

Faculty and Staff Resources

Course Development & Support
- Aligning Your Course for Adaptability
- Blackboard Course Merge Form
- Course Development Form
- Course Transition Services
- Preparedness Checklist

Course Design
- Academic Integrity in an Online Teaching Environment
- Alternatives to Traditional Exams
- Building Community in Your Online Course
- Lecturing for Learning in Mixed-Delivery Format
- Mixed Delivery, Hy-Flex, Hybrid, and Flipped Course Design
- Rapid Online Course Development Guide
- Recording From Home Guide
- Scaffolding
- Writing-Intensive Courses

Supporting Students
- Responses to Trauma
- Supporting Students Resource Toolkit
- Transforming COVID into a Learning Opportunity for Your Students
- Trauma-Informed Teaching Practices

Student Resources

Campus Resources
- SU Libraries from a Distance
- Online Student Support Resource Toolkit
- Orange Success Home (Login through MySlice)
- Remote Access (including Remote Labs)
- Writing Center

Online Learning Recommendations
- Netiquette for Students
- Online Overview Training Sessions
- Online Success Reminders
- Preparing for Your Virtual Academic Experience
- Tips & Tricks to Manage Online Learning
- Tutoring and Academic Coaching with CLASS
Technology Resources

Training Opportunities
- Kaltura Training Sessions
- Zoom Training — Teaching with Zoom
- Teaching and Technology Tuesdays
- PlayPosit Training — Adding Interactions to Video
- Vendor-Provided Instructional Technology Training

Helpful Technology Links
- New Student? Get introduced to campus technology on the ITS Welcome page.
- Accessible Technology Toolkit
- Classroom Resource Guide
- Classroom Technology Guide For Hybrid Course Delivery
- Information Technology Services Website
- Information Technology Support Home
- Internet Service Provider (ISP) Responses to COVID-19
- Remote Access (including Remote Labs)
- Safe Computing Tips for Remote Users
- Teaching and Learning Home
- Web Conferencing Solutions
- Working, Teaching, and Learning Remotely
- Online Teaching and Learning FAQ

Login Locations
- Blackboard
- MySlice
- NetID Self-Services

Additional Resources
- "Tech Tips" Faculty and Staff Emails
- "Orange Online" Student Emails
- Syracuse University COVID-19 Information

Need Help? Contact the ITS Help Desk 7 days a week by calling 315.443.2677, emailing help@syr.edu, or stopping into 1-227 Center for Science and Technology (Hours of Operation).